

DCAA/ASA/I-1/046

30th August 2020

Ms. Geeta Menon

Airport Manager

Air India Express

Dubai Airport T2

Greetings,

Subject: Guidelines for Airlines

Reference to the above subject, the Dubai Civil Aviation Authority would like to share the below updated guidelines, to be adhered by the Indian carriers.

We would like to re-emphasize on the requirement of full compliance of the Guidelines listed below, along with the procedures/protocols issued by the Dubai Government earlier, with related to air travels to and from airports, in the Emirate of Dubai during the Coronavirus Cov. 2 Pandemic.

Guidelines for airlines:

At Check-in counters, it is the airline responsibility to check the following:

- Availability of a COVID-19 PCR test report (soft or hard copy) with a validity of no longer than 96hours
- All COVID-19 PCR test results must be signed and stamped by a Healthcare provider
- All COVID-19 PCR test results must be in English or have a translation of the result in English
- Additional reports of case assessment or other tests such as Rapid test for Antigen or Antibody are not required and cannot replace the COVID-19 PCR test report
- All COVID-19 PCR test report should have the name and contact details of the providing laboratory/health institute

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- Information should be clearly written preferably in block letters and easily identified and understood
- Passengers with a POSITIVE / Detected COVID-19 PCR test results must not be allowed to board the flight
- Damaged COVID-19 PCR test reports should not be accepted at the check-in counter
- The 96 hour time frame for accepting the COVID-19 PCR test should start from the date of sample/swab collection not from the date of report issuing
- Airline operator ground staff should confirm that the laboratory/health institute that provided the COVID-19 PCR test report is accredited and licensed by the country ministry of health or what equivalent or accredited by Pure Health laboratories as per the link

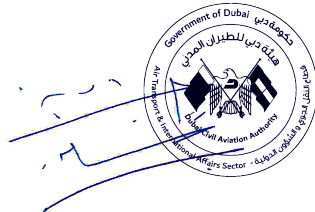
below: https://www.icmr.gov.in/pdf/covid/labs/archive/COVID_Testing_Labs_11062020.pdf

- A Hardcopy of the COVID-19 PCR test report is required and will be collected at arrivals in Dubai airport

We look forward for your cooperation. Should you require any further information and/or clarification, please do not hesitate to contact us.

Kindly acknowledge receipt of this email.

Regards,



Saood Abdulaziz Kankazar

Executive Director Air Transport & International Affairs